



### **ORGANISATIONAL SERVICES**

The Organisational Services team support our strategic and operational goals through the provision of the cross-organisational infrastructure and supports in key areas of Human Resources, Finance, Projects and Business Support, and Quality Assurance & Compliance.

#### ***Human Resources***

Skills development, wellbeing supports and succession planning for staff.

Refine HR processes and procedures, build on team/organisational culture for staff to develop and thrive, in their roles and as a valued member of DVSM staff community.

#### ***Projects and Business Support***

Elevating DVSM wide capabilities across service sustainability, strengthen efficiencies, IT mobility across sites, and share learning between programs, services and systems.

Projects and initiatives include uplifting IT platform, DVSM website development and analytics, social media presence and supporting Sightlines capacity.

#### ***Finance***

Sustaining and building sound financial and reporting practices, automate and streamline payroll functions.

Developing and embedding financial controls framework through value-adding policies and procedures.

#### ***Quality Assurance and Compliance***

Sustaining robust and efficient process to fulfil Quality Assurance across standards and driving a strong compliance culture across the organisation.