



Annual Report

2013/2014

Domestic Violence NSW Service Management Limited

ABN 26165400635



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Message from the Board

Welcome to the inaugural Annual Report for Domestic Violence NSW Service Management (DVSM).

As many of you will be aware, 2013/2014 was a challenging year for DVSM and for all service providers in the sector. On behalf of the Board of DVSM, we would like to acknowledge the enormous amount of work and dedication that occurred this year within our organisation as we transitioned to a new structure and funding model. We would also like to thank all members and supporters who assisted the organisation during the year.

Sadly in late July 2014, the Board of DVSM accepted the resignation of founding Chair and Board Member, Tracy Howe. Tracy was instrumental to the establishment of DVSM and her leadership, professionalism and commitment during her time as Chair ensured DVSM has retained a positive outlook. The Board would like to thank her for her tenure and wish her the best of luck in her new role as Chief Executive of the Council of Social Services in New South Wales where she remains a strong advocate for domestic and family violence.

Both the Chair and General Manager's Reports contain a summary of events this year in more detail.

Your Board remains enthusiastic and positive about our outlook and we look forward to continuing to deliver for our clients in the coming year.



Anna Ross
Acting Chair



Vicki Hartley
Treasurer

Retired Chair's Report

I was privileged to be the first ever Chair of Domestic Violence NSW Service Management (DVSM) from September 2013 to August 2014. As the CEO of the Women's Refuge Movement, I led the tumultuous and ultimately rewarding consultations that led to the formation of DVSM. In parallel, a reform agenda was being rolled out by our core funder, the NSW Department of Family and Community Services, Going Home Staying Home (GHS) that would ultimately impact DVSM services.

This difficult and busy time was preceded by 18 months of consultations, special issues days, representations to Government and two rounds of votes that led to the members of the NSW Women's Refuge Movement (now DVSNW) voting overwhelmingly that their peak should focus on domestic and family violence and the services under their management should be separated and managed by a skills-based Board.

As such in September 2013, DVSM was established as an independent, skills-based service management organisation, separate from its historic arrangements under the peak body NSW Women's Refuge Movement.

I am pleased to advise that the first independent Board members of DVSM remain on the Board today. They are skilled, committed and ethical women who, during my period as the DVSM Chair, never lost their focus on improving the lives of women and children. From the outset, the Board recognised that DVSM's strategy needed to expand its horizons and look at new ways of working, engaging with a broader group of partners and sourcing new funding streams.

In the GHS reform agenda, a procurement process was introduced to replace historic recurrent funding. In June 2014, when the results of tender announcements were made, DVSM was faced with the loss of ten services, and associated funding, around the State. A new General Manager Gillian Cohen, had been appointed by the Board six weeks before these announcements, and under her management, a workforce change process helped a team of approximately 90 employees hand-over services to incoming providers and assist some employees transition to new roles. Sadly the loss of a significant number of services and funding resulted in redundancies for many of our long standing employees. I would like to take this opportunity to recognise their commitment and thank them for their service.

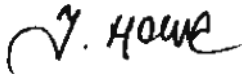
At all times our senior management and Board have acted with grace, professionalism and understanding despite being faced with significant opposition and protest against the GHS reform process. We have remained committed to our professional ideals and a focus on our vision to eradicate domestic and family violence and improve the wellbeing of women and children.

I sadly resigned my position of Chair and Board member effective 1 August 2014, in order to allow the remaining Board members a fresh start and to ameliorate the impact on DVSM of any suggestion of conflict during the GHS reform process. This was a very difficult decision given my commitment and involvement with DVSM but I remain excited about the future of the organisation.

In differing circumstances I would have liked to be there for the long-haul to see DVSM as it grows, sets new benchmarks and establishes positive change across the sector and delivers improved client outcomes.

Since my departure, DVSM has already increased its funding base, are conducting a monitoring and evaluation framework and is set, in my opinion, to deliver gold-standard service delivery with a client centred approach.

I look forward to continuing to support and work with DVSM over the coming years.

A handwritten signature in black ink that reads "Tracy Howe". The signature is written in a cursive, flowing style.

Tracy Howe

Retired Chair - DVSM

General Manager's Report

Domestic Violence NSW Service Management (DVSM) was established in September 2013, during the middle of the first major Government reforms in the community services sector for 30 years. DVSM was established to: (1) separate the direct service provision from the policy and advocacy role of DV NSW and (2) to ensure DVSM services operate to consistently high quality standards with strong client focus, consistent with the stated aims of the Going Home Staying Home (GHSH) reforms. The introduction of DVSM represented not only a change in how DVSM would deliver domestic violence and homelessness services, it also represented a transition from a collectivist representative administration to a skills-based organisation focused on governance, professional management and evidence based service delivery.

While we were excited about the opportunity for change, 2013-14 was also a very difficult period. As an organisation we had to tender for funding to deliver services that our refuges had been consistently delivering for many years. This resulted in a significant amount of 'change fatigue' across the sector, including a long lead-time to the June 2014 announcements. It was in the last two weeks of June 2014, following the tender announcements that the workforce of DVSM had to address a future that was different to the one we had been actively planning for.

Historically, DVSM operated client services in Bathurst, Bondi Junction, Bourke, Forbes, Glebe, Katoomba, Kempsey, Lane Cove, Wagga Wagga, Wilcannia, and Woy Woy. Following the results of the GHSH tender process we learnt that we had lost all but one of these services, but were awarded one additional contract, in Blacktown. This material loss of funding resulted in significant work to establish if our organisation remained financially viable for future operation.

I am pleased to advise that from July 2014 we started discussions with successful tenderers and the workforce in Bathurst, Bondi Junction, Bourke, Forbes, Glebe, Katoomba, Kempsey, Lane Cove, Wagga Wagga, and Woy Woy. Many of our workforce had dedicated years of their lives to supporting women escaping domestic family violence. The senior management team at Head Office devoted long hours to consolidating eleven different financial systems into a single system, spent a considerable amount of time to ensure that DVSM complied with the national GHSH quality framework and developed workforce strategies that introduced change.

In writing this report, six months after the end of the financial year, DVSM faces an exciting future. The work that the Sydney team completed prior to the tender announcements, and the workplace change consultation process run between May and October last year, developed considerable expertise within the organisation. We are now offering a range of innovative services for our clients and also for other service providers in the sector.

By working closely with the GSH team in FACS and with the team of fantastically generous and talented women that make up the Board of DVSM, we have been able to ensure an exciting future for DVSM.

I would like to personally thank our retired Chair, Tracy Howe, our Treasurer Vicki Hartley, our Secretary and Public Officer Nicole Billett, and Directors, Anna Ross and Suzanne Evans, who all provided significant advice during a challenging period.

Additionally, I'd like to recognise the tremendous commitment of our Operations Manager, Amy Simmons, and Jo Moon, our fantastic Financial Officer for ensuring consistency of service. I thank them for their kindness and long hours to meet often impossible deadlines.

Special thanks also need to go to Corrs Chambers Westgarth, who provided a considerable amount of pro-bono assistance to DVSM during this time and to Carol Lewis from The Human Equation, who assisted to develop and deliver a best practice change consultation process.



Gillian Cohen
General Manager - DVSM

What is DVSM?

The history of Domestic Violence NSW Service Management originated in the Women's Refuge Movement, which began in 1974 when a group of women established the first women's refuge in Australia; now Elsie Women & Children's Refuge. The Movement worked towards addressing the absence of alternatives for women at that time, by providing a safe option for women and children escaping domestic violence. Elsie was a precursor to the establishment of more refuges and a variety of other specialist domestic and family violence services.

Throughout its history, the NSW Women's Refuge Movement had significant input into improving the overall responses to women and children escaping domestic and family violence and sexual abuse, through representation on government and interagency working groups, steering committees and advisory councils to provide advice and influence policy and legislation. As a result, the Women's Refuge Movement became a State wide representative body of refuges with a specific focus on providing consistent quality support for women and children escaping domestic violence.

In recognition of the need to evolve services from a refuge-centric model to a more holistic, integrated specialist domestic violence service, in July 2013 members voted to change the name from NSW Women's Refuge Movement to Domestic Violence NSW (DVNSW) and expand its membership to further articulate its focus on an advocacy and representative role in relation to those affected by domestic and family violence.

Consequent to these changes, in August 2013 Domestic Violence NSW Service Management (DVSM) was established as a new organisation with a separate skills-based Board, ready to fulfil the policy goals of the Going Home Staying Home reforms. During this time, DVSM applied for tenders for all services it had previously operated as part of DVNSW, however on 14 June 2014 we were advised that most of these services would transition to alternate providers. DVSM spent the last two weeks of June 2014 in intense analysis and negotiations to determine our future strategic direction; and in intense consultations with the workforce about our immediate future.

The Way We Work

Domestic Violence NSW Service Management provides a range of specialist supports and services to women and women with children, with or without complex needs, who are at risk of or who are experiencing or escaping domestic and family violence and/or associated homelessness. Apart from supporting the recovery of our clients, we also work to prevent domestic and family violence and associated homelessness.

Domestic and family violence is the leading cause of homelessness in NSW with almost 50% of people accessing specialist homelessness services being women and children escaping domestic abuse perpetrated by a family member, predominantly male.

DVSM recognises that domestic violence is a complex issue requiring individualised case planning and access to a variety of services. With this in mind, the DVSM approach places the client at the centre and supports their access to a range of services and supports through a coordinated wrap-around model of case management and service delivery.

Our Vision

A world where women and children live free from violence, have equal rights, opportunities, and the freedom to reach their potential.

Our Mission

DVSM works, on behalf of women and children, to eliminate domestic and family violence and homelessness through direct service delivery and the promotion of best practice.

Our Principles

DVSM adheres to best practice standards. We strive for excellence in our operations and service delivery at all times.

We employ a strengths-based, integrated approach to case management with the goal of achieving positive measurable and sustainable outcomes for our clients. This is achieved through ongoing evaluation, accountability and continuous improvement. These principles are also embedded in all aspects of our strategic and operational plans.

In 2013-14 DVSM managed the following services:

- Bathurst Women & Children's Refuge
- Bourke Women & Children's Safe House
- Delvena Women & Children's Refuge
- Dolores Single Women's Refuge
- Elsie Women's Refuge

- Forbes Women's Refuge
- Kempsey Women's Refuge
- Wagga Wagga Women & Children's Refuge
- Wilcannia Women & Children's Safe House
- Wimlah Women & Children's Refuge
- Woy Woy Women & Children's Service
- Domestic Violence Support Western Sydney Service

DVSM delivers a range of support services including Safe Houses, crisis accommodation and assistance to clients experiencing family law issues. Each client receives individualised wrap-around support regardless of their accommodation status – we support clients while they are homeless, in crisis services, in transitional private rental or social housing.

Partnerships are very important to DVSM - we believe that no one agency can independently deliver support to highly intractable, complex problems like domestic and family violence, which are best resolved in a coordinated or collaborative way. DVSM therefore focuses on developing long term, productive partnerships with agencies interested in solving the complex problem of domestic and family violence, to create a synergy beyond what a single organisation could achieve by working alone.

DVSM has been established to ensure strong governance and superior service delivery. Our strong governance base includes but is not limited to the DVSM financially literate Board, comprising senior executives from large listed companies, and our qualified financial managers, auditors and human resource professionals.

The DVSM operations team works from the DVSM Sydney head office to provide the following centralised support to all DVSM sites:

- Financial services
- Governance
- Human resource support
- Resource development and distribution
- Special projects
- Developing grant and funding applications.

Our Board



Tracy Howe – Retired Chair, Director

Tracy Howe was CEO of the peak body Domestic Violence NSW, representing specialist domestic and family violence services, before moving to a new role as CEO of NCOSS in mid-2014. Tracy has extensive experience in homelessness sector reform and early intervention for women and children experiencing domestic violence. A qualified law practitioner, she has also advocated for Family Law reform to improve court processes for women and children who have experienced domestic violence and sits on the NSW Government's Domestic and Family Violence Council.

Tracy retired as a Director and Chair in July 2014.



Vicki Hartley – Treasurer, Director

Vicki is a Fellow of the Institute of Chartered Accountants and a Graduate Member of the Institute of Company Directors. Vicki is currently General Manager of Finance for Challenger Limited, an Australian listed financial services organisation with core businesses in annuities and funds management. Prior to joining Challenger, Vicki held senior finance roles at QBE, Deutsche Bank and UBS. Outside her executive life, Vicki is involved with Barnardos which has given her a personal insight into how domestic violence can impact the family.



Nicole Billett – Secretary/Public Officer, Director

After a 15 year career in sales, marketing and strategy within the FMCG and business services industries, Nicole is now the current CEO of GCD Exhibitions Pty Ltd, a family display and exhibitions business based on the Gold Coast. Along with her husband, she also runs Teddington Legal, a law firm specialising in providing legal services to businesses and their owners. Outside of the professional arena Nicole has had an ongoing association with MS Angels – a group of executive and Board-level women with a passion for combining business with social responsibility who come together to fund specific MS research projects.



Anna Ross – Director

Anna Ross is a partner of national law firm Corrs Chambers Westgarth. She specialises in commercial dispute resolution, inquiries and investigations and has worked for many of Australia’s largest organisations, as well as for the Commonwealth and NSW governments. Anna is also very active in Corrs’ pro bono team and has spent the last 10 years working with a number of not for profit organisations including DVNSW.



Suzanne Evans – Director

A new Director at DVNSW Service Management, Suzanne is committed to our mission to eliminate domestic and family violence. Suzanne has over 18 years’ experience in financial services in both banking and life insurance. She is currently Head of Investor Relations at international property and construction group Lend Lease. Suzanne’s prior roles have spanned the areas of Investor Relations, Treasury, Strategy and Mergers & Acquisitions at Challenger Limited and Westpac Banking Corporation. Suzanne holds a Masters of Applied Finance from Macquarie University. Originally from the United Kingdom, Suzanne now lives in Sydney and is an enthusiastic sailor.

DVSM Services

2013-14 Services Snapshot

Refuge	Number of women and children supported with by accommodation / housing services	
	Women	Children
Bathurst Women & Children's Refuge	67	116
Bourke Women & Children's Refuge	98	93
Delvena Women & Children's Refuge	51	65
Dolores Single Women's Refuge	97	0
Elsie Women's Refuge	59	95
Forbes Women's Refuge	50	60
Kempsey Women's Refuge	47	52
Wagga Wagga Women & Children's Refuge	102	96
Wilcannia Women & Children's Refuge	19	13
Wimlah Women & Children's Refuge	61	113
Woy Woy Women & Children's Refuge	77	175
Total	728	878

Bathurst Women's & Children's Refuge

Service highlights and achievements

In addition to accommodation, BWCR provided case management and a range of services for women including transport, police, legal and court support as well as the Out of the Dark program, particularly targeted to women with a partner in custody. The refuge supported children in various ways, for example through the Kelso Kids Group, a school holiday program, as well as an after school group for case planning with children. Refuge staff also facilitated Love Bites, an extremely successful school-based domestic and family violence and sexual assault prevention program, which is based on best practice standards for education programs recommended by the Federal Government funded Australian Domestic and Family Violence Clearing House and other leading academics in the area of violence against women. BWCR undertook outreach work assisting men in outreach centres in Bathurst, Mudgee and Blayney and held a Child and Family Network conference for all its clients.

BWCR's support for raising domestic violence awareness in 2013/14 included activities as part of the 16 Days of Activism initiative. With the help of much appreciated funding from the Local Member Mr Paul Toole MP, BWCR accomplished a large-scale renovation of the refuge, resulting in a more friendly, safe and nurturing environment for families. Painting was carried out with assistance from Housing Plus and a Community Building partnership. In addition, BWCR received funding from the Honda Foundation for assembly of a shed from which to run group work, and thanks to a successful partnership with Bunnings, a further series of annual improvements in the refuge's back yard was carried out.

Bourke Women & Children's Safe House

Service highlights and achievements

In addition to accommodation, BWACSH provided a range of services to improve the welfare of women and children, for example health check-ups and an in-house play group, along with support for community legal aid and court attendances. Programs conducted to help reduce the cycle of violence have included the Positive Parenting Program as well as providing client training opportunities in early childhood education and care.

BWACSH's support for raising domestic violence awareness in 2013/2014 included organising a NAIDOC Ball and involvement with the Condoblin Reclaim the Night activities. In support of local women, BWACSH also participated in a 'Ladies Day at the Races' themed meeting with community women, and hosted an International Women's Day celebration with the local community.

Delvena Women & Children's Refuge

Service highlights and achievements

In addition to accommodation, Delvena Women & Children's Refuge provided family resolution, immigration support as well as court support to its clients, along with two key child support programs: the Child Support holiday program and child support advocacy. The refuge supported the wellbeing of women and children through art therapy groups. It also facilitated Love Bites, a school-based domestic and family violence and sexual assault prevention program, which is based on best practice standards for education programs.

Delvena Refuge's support for domestic violence awareness-raising initiatives in 2013/2014 also included White Ribbon events as part of the 16 Days of Activism. These included a BBQ at Hornsby and a Family Fun Day in North Sydney.

Dolores Single Women's Refuge

Service highlights and achievements

In addition to accommodation, Dolores provided a range of support services in 2013/2014, including numerous domestic violence and court support programs, as well as counselling services and supervised Family and Community Services visitation support. Dolores staff facilitated Love Bites, a very successful school-based domestic and family violence and sexual assault program.

Noteworthy achievements for Dolores clients in 2013/2014 included 14 clients receiving priority and transitional housing, and 6 clients being granted permanent residency status, with 5 more applications pending. 2013/2014 also saw the commencement of Emotional Healing and Strengthening Yoga classes for Dolores clients, provided in partnership with St Vincent's Community Health. Support for domestic violence awareness raising initiatives this year further included Dolores staff and clients attending a cook-off at Carriage Works hosted by Oz Harvest.

Elsie Women's Refuge

Service highlights and achievements

Services to support the safety, welfare and wellbeing of women and children included domestic violence support groups, a Protective Behaviours Group, Rediscovering Self groups for women and children, and in-house trauma informed care counselling. Outreach workers provided early intervention, as well as post crisis work in case management. Elsie staff also facilitated the Love Bites domestic and family violence and sexual assault program in schools. Noteworthy achievements for refuge staff included helping clients with a long experience of domestic violence move into safe accommodation, and through partnership work with St Vincent De Paul, the Immigration Rights and Advice Centre and the Refugee Advice and Casework Service, two clients were helped in achieving permanent residency.

2013/2014 was a successful year for fundraising and volunteering initiatives, along with donations. A fundraising screening of 'I am a Girl' at Gleebooks raised over \$1,200 to fund art therapy groups. These groups resulted in excellent outcomes for clients, with 100% of participants reporting that they felt good about their children and themselves as a parent more often. Thanks to donations, women and children from the refuge enjoyed a fabulous trip to watch 'The Lion King'. A further achievement was the painting of the John Street property, carried out by Rotary volunteers.

Forbes Women's Refuge

Service highlights and achievements

In addition to accommodation, Forbes Women's Refuge provided support groups for women as well as for children, such as the Children's Holiday Group. The refuge ran a Life Skills program and a Triple P Parenting program for clients. Refuge staff actively undertook advocacy work with families, police, community services, schools, legal services and courts. Forbes Women's Refuge worked in partnership with the Alannah and Madeline Foundation, which provided 'buddy bags' to children newly arriving at the refuge, and also in partnership with Landcare, through which clients enjoyed a number of outings during the course of the year.

Forbes Women's Refuge's support for domestic violence awareness raising initiatives in 2013/2014 included participation in the Centrelink Roadshow at Lake Cargelligo, Condoblin and Forbes along with providing a stall at the Get Healthy Roadshow. The refuge also supported the White Ribbon Day event, in which around 300 people marched down the main street of Forbes in order to raise awareness of domestic violence.

Kempsey Women's Refuge

Service highlights and achievements

In addition to accommodation, Kempsey Women's Refuge (KWR) provided a range of services including one-on-one, group and onsite psychological and legal support, along with court advocacy. Children were specifically catered for through creative art therapy and the delivery of age-appropriate safety messages in primary schools and play groups. KWR staff has also facilitated Love Bites, a school-based domestic and family violence and sexual assault program. The students involved in this program created artwork, which was exhibited at a local gallery as part of Child Protection week. KWR worked in partnership with Kempsey Family Support Service on a project focusing on the impact of domestic violence on children.

KWR's support for domestic violence awareness raising initiatives in 2013/2014 included hosting four International Women's Day events held in the Macleay Valley. Financial support for the refuge included over \$8,000 raised by White Knights for the refuge and a Commonwealth Bank grant of \$10,000. In addition, Macleay Valley RSL partnered with KWR to provide a new electric back gate for the refuge. KWR thanks its supporters for their generosity.

Wagga Wagga Women & Children's Refuge

Service highlights and achievements

In addition to accommodation, Wagga Wagga Women & Children's Refuge (WWWCR) provided a range of services for women including health and sexual health workshops, transport support, respite and court advocacy. Homework support was provided to children. The refuge ran the Positive Parenting Program and also convened groups on Domestic Violence Effects on Children and Preventing Sexual Assault for residents, outreach clients and women referred from other agencies.

WWCR's support for domestic violence awareness raising initiatives this year included activities as part of the 16 Days of Activism.

A \$3,000 grant from the Rules Club was received to deliver the 'Keeping Children Safe' program. Refuge clients' bedrooms were recarpeted thanks to a grant from the local RAAF Base. Additionally, thanks to a Street Smart grant, WWWCR was able to offer several outings for children in the service over the Christmas holiday period.

Wilcannia Women & Children's Safe House

Service highlights and achievements

In addition to accommodation, the Wilcannia Safe House has provided a range of support services including respite, family law mediation and brokerage for clients. The Safe House has run a drop-in service to women in the community and also provides on-site meetings with midwives to support clients during pregnancy. Over the past year the Safe House has commenced art and craft sessions for women and children as well as coffee mornings for local women. In addition staff run a 'Little Books' program that aims to improve child literacy.

The Safe House's partnership with Maari Ma has enabled the start of new healthy cooking classes. A new Mission Australia 'Brighter Futures' self-care program was also delivered to women and children. This program is designed to support families with problems that impact on their ability to properly care for their children, and focuses on improving family cohesion, promoting healthy child development and reducing the incidence of domestic violence.

Wimlah Women & Children's Refuge

Service highlights and achievements

In addition to accommodation, Wimlah provided a range of services, for example mentoring, advocacy and court support services, and brokerage for women leaving prison. Strengths-based initiatives include the Parenting Young support group, the

Moving Children Beyond Vulnerability group and the Drive program. Services with a social focus include the Dance and Performing Arts group as well as the sports group.

The Gully Traditional Owners group helped provide activities for families in the refuge to promote understanding of local Indigenous heritage and culture. The children's group created artwork for inclusion in the Artstreet Community Arts project as part of the Winter Magic Festival.

Through partnership with other services, Wimlah was able to further increase the range of services and activities for clients. A Healthy Relationships Group was run in partnership with the Benevolent Society. The refuge partnered with the Blue Mountains Women's Health and Resource Centre in the delivery of the Social and Safe program, which is coordinated by the centre to teach Year 10 students about negotiating safe boundaries within social situations with the aim of reducing sexual assault and domestic violence.

Woy Woy Women & Children's Service

Service highlights and achievements

In addition to accommodation, Woy Woy Women & Children's Service (WWWCS) provided a range of services including court support, housing outreach and follow-up support, and brokerage. The refuge ran a Butterfly Group, which informs women on a range of topics relevant to escaping from domestic violence.

In partnership with Child Support, WWWCS helped create a new breakfast program to support local primary and high school students. A White Ribbon walk helped to raise media attention to the issue of domestic violence and awareness of the Woy Woy service, and WWWCS was awarded a certificate by Zonta International for its work in the local community.

Christmas celebrations included toys and gifts donated by the Central Coast community, family food hampers provided by House of Praise and a party for residents and ex-residents of the refuge. Other welcome donations received by WWWCS included welcome packs from Zonta International, clothing from the Gwandalan Art and Craft group and household goods and linen from Umina Craft group.

Domestic Violence Support Western Sydney Service

Service highlights and achievements

The Domestic Violence Support Western Sydney Service (DVSWS) program aims to prevent women and children from becoming homeless as a result of domestic violence. Since July 2013 DVSWS has assisted 62 women into private rental or social housing

and a further 36 women with supported referrals and brokerage. This support has also impacted on the 123 children of these clients. DVSWSS provides a client centred wrap-around service comprising of case management and brokerage to ensure clients have the capacity to maintain tenancies into the future. Case management comprises advice and advocacy, for example in legal or immigration matters; referrals, such as for counselling and parenting support; and access to brokerage for living, educational and medical expenses.

Particular highlights in 2013/2014 included working in partnership with other services, including government organisations, and working with Mission Australia Housing to gain access to an additional 19 properties on top of the 10 previously agreed. DVSWSS's Tenancy Support Worker worked with real estate, housing and service providers and clients by providing information, advice and advocacy on tenancy. The replication of this role across Nepean/Blue Mountains, Western and South Western Sydney represents an important achievement for the service.

Feedback from clients also highlights the achievements of the service, which adopts a strengths-based approach to developing important life skills, such as parenting and budgeting: "It gave me financial and emotional support to begin again after a 20 year marriage" and "I am stronger and not scared anymore and I can do ok on my own".

Partner Organisations and Co-Case Managers

DVSM extends its thanks to the following organisations:

- Aboriginal Lands Council Bathurst
- Aboriginal Lands Council Orange
- Affordable Community Housing
- Alec Alexandrou & Associates Immigration Consultants
- Anglicare
- Antoinette Rees, Clinical Psychologist
- Argyle Community Housing
- Ashmont Public School
- Barnardos
- Bathurst Base Hospital
- Bathurst Emergency Accommodation Service
- Bathurst Family Relationship Centre
- Bathurst Family Support Services
- Bathurst Information and Neighbourhood Centre
- Bathurst PCYC
- Bathurst West Public School
- Bathurst Women's Housing
- Binaal Billa Family Violence Prevention Legal Service
- Blayney Health One
- Blue Gum Women's Housing
- Blue Mountains Family Support Service
- Blue Mountains W
- Bondi Beach Cottage
- Bonnie Women's Support Service
- Bourke High School
- Bourke Local Community Service Centre
- Brighter Futures
- Busby Medical Practice
- Care West Bargain Centre
- Centacare
- Central West Women's Health Centre
- City East Community College
- City of Sydney
- Compass Housing
- Corrs Chambers Westgarth
- Country Women's Association
- Cumberland Women's Health
- Department of Education
- Department of Human Services
- Detour House
- Dianella Cottage Drug & Alcohol Service
- Domestic Violence Court Advocacy Service
- Dressed for Success
- Elizabeth Evatt Community Legal Service
- Family Relationship Centre, North Ryde
- Far West Community Legal Service
- Fusion Accommodation Support Services
- Glebe Family Medical Centre
- Glebe Public School
- Glebe Youth Service
- Gowland Legal
- Havannah House Ministries
- Headspace
- Horizon Community Legal Service
- Housing NSW
- Housing Plus
- Immigration Rights and Advice Service
- Jean's Place Women & Children's Refuge
- Julia Butler, Children's Counsellor
- Katoomba Neighbourhood Centre
- Kelso Community Centre
- Kempsey Family Support Service
- Kiloh Mental Health Clinic, Prince of Wales Hospital
- Killara Women & Children's Refuge
- Landcare
- Lane Cove Occasional Care
- Lane Cove West Public School
- Lane Cove Family Medical Practice
- Legal Aid NSW
- Leichhardt Council
- Leichhardt Women's Health Service
- Lend Lease
- Lifeline
- Linden Place
- Link Housing
- Lithgow Community Projects

- Department of Family & Community Services
- Marrickville Council
- Metro Migrant Resource Centre
- Metta Legal
- Mikayla Childcare Centre
- Mission Australia
- Mission Australia Housing
- Mt Austin Primary School
- Mount Druitt Family Violence Centre
- Muslim Women's Association
- Murdi Paaki Enterprise Corporation
- NSW Aboriginal Housing Office
- NSW Police Force
- Northern Sydney Local Health District
- Orana Far West Safe House
- Panorama Clinic
- Parenting Young
- Parramatta Holroyd Family Support
- Penrith Women's Health
- Professional Women's Association
- Redfern Community Legal Centre
- Refugee Advice and Casework Service
- Relationships Australia
- RichmondPRA
- Roberta Mears, Art Therapist/Counsellor
- Rosemount Family Service
- Rozelle Neighbourhood Centre
- RSPCA
- St George Community Housing
- St George Women's Housing
- St Vincent De Paul
- St Vincent's Community Health Counselling Centre
- Salvation Army
- Samaritan House
- SDN Children's Services
- Lithgow Women & Children's Crisis Centre
- Maari Ma
- MacKillop College
- Mahoney Family Lawyers
- Marrickville Community Legal Centre
- Sisters Housing Enterprises
- South Eastern and Northern Sydney Family Referral Service
- Stepping Out
- The Deli Women & Children's Centre
- The Gully Traditional Owners
- The Gunedoo Centre
- The Lancton Clinic Drug & Alcohol Centre
- The Store House
- The Women's Cottage Hawkesbury
- Thiyama-li Family Violence Service
- Towri Macs Childcare Centre
- Uplift Psychological Services
- Veritas Housing Inc.
- Wagga Family Support
- Wagga Women's Health Centre
- Wambigi Community Support Service
- Warra Warra Legal Service
- W.A.S.H House
- Waverley Drug & Alcohol Service
- Wentworth Community Housing
- William Booth Rehabilitation Centre
- Wurringa Baiya Aboriginal Women's Legal Centre
- Women and Girls Emergency Services
- Women in Supported Housing (WISH)
- Women's Domestic Violence Court Advocacy Service
- Women's Family Law Support Service
- Women's Housing Company
- Yoorana Gunya Family Violence Healing Centre
- Youth Connections
- YWCA

Financial Supporters and Donors

Thank you to all generous donors over the past year.

- Alannah Madeline Foundation
- Aldi
- Avondale Golf Club
- Barrick Gold
- Bathurst Op Shop
- Bathurst Panthers
- Bathurst RSL Club Grants
- Bendigo Bank
- Blackheath Golf Club Women's Group
- Blue Mountains City Council
- Bunnings Warehouse
- C3 Church
- Central West Bargain Centre
- City of Sydney
- Coast Shelter
- Commonwealth Bank
- Commonwealth Bank Community Grant
- Community Builders Funding Program
- Community Building Partnerships program
- Coolamon community
- Country Women's Association – Forbes; Wagga Wagga
- Dandelion Support Network
- Department of Families, Community Services and indigenous Affairs
- Department of Public Works
- Domestic Violence NSW Donations Networks
- Down Sizing With Ease
- Edel Quinn Men's Shelter
- Fernwood Women's Health Club, Blacktown
- Footpath Library, Lane Cove
- Forbes Handicrafts
- Foundation for Rural and Regional Renewal
- Fox Studios
- Gifts with Love
- Gleebooks
- Gwandalan Art and Craft Group
- Holiday Coast Credit Union
- Ian Potter Foundation
- Inner West Small Grants Scheme
- John Holland Rail Bathurst
- Kings Church
- Kooringal Early Learning Centre
- Kmart
- Lake Albert Bakery
- Landcare
- Lane Cove Country Club
- Lane Cove Gourmet Sewing Group
- Mackenzie and Partners Advertising
- MacKillop College
- Macleay Valley Communities for Children Plus Project
- Macleay Valley RSL
- Megan Bellinger
- Micah House
- Mission Australia
- Nimble Thimble Patchwork Ladies
- Oasis Family Church
- Overseas Disaster Resources
- Quota International – Bathurst; Parkes
- RAAF Base, Forbes
- Riding for the Disabled
- Rotary Australia – Bathurst; Crows Nest
- Round-a-bout Op Shop
- Schwartz's Bakery
- Shore Club
- Sidney Myer Foundation
- Sisters Housing Enterprises
- Speak Out 4 Kids program
- Soroptimist International, Hornsby
- Southern Sports Academy
- Sports Academy
- Strengthening Families Supporting Parents
- Street Smart
- The Benevolent Society
- The Salvation Army
- The Store House
- Umina Craft Group

- Homelessness NSW
- Hominy Bakery
- Honda Foundation
- House of Praise
- Wagga Wagga View Club
- Westmead Hospital nurses
- Variety, the Children's Charity
- VCPU Grant Mudgee
- Wagga City Golf Club
- White Knight
- Zonta International

DVSM is funded by the NSW Department of Family & Community Services.

Consolidated Independent Auditor's Report

DOMESTIC VIOLENCE NSW SERVICE MANAGEMENT LTD

ABN 26 165 400 635

ANNUAL REPORT

FOR THE PERIOD 20 AUGUST 2013 TO 30 JUNE 2014

DOMESTIC VIOLENCE NSW SERVICE MANAGEMENT LTD

ABN 26 165 400 635

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DOMESTIC VIOLENCE NSW SERVICE MANAGEMENT LTD

ABN: 26 165 400 635

RESPONSIBLE ENTITIES' REPORT

The Director's of the company (who are the Responsible Entities as shown on the Australian Charities and Not-for-profit Commission register) present their report on Domestic Violence NSW Service Management Ltd for the period from the date of incorporation, being 20 August 2013 to 30 June 2014.

Directors

The names of the directors in office at any time during or since the end of the financial period are:

Tracy Howe (resigned 1 August 2014)
Anna Ross
Nicole Billet
Suzanne Evans
Victoria Hartley
Moo Baulch (appointed 1 August 2014)

Strategy and objectives

Domestic Violence NSW Service Management Ltd (DVSM) works to eliminate domestic and family violence and homelessness through direct service delivery and the promotion of best practice.

DVSM provides specialist supports to single adult women, families and young people with or without complex needs who are at risk of or who are experiencing, domestic and family violence and/or homelessness. The DVSM approach places the client at the centre and supports them to access a range of services through a coordinated wrap around model of case management and service delivery.

DVSM services provide:

- crisis accommodation and support
- access to transitional properties
- coordinated rapid re housing responses
- tenancy support
- specialist domestic and family violence support
- community development and outreach teams
- coordinated case management in collaboration with partners from the public, community and private sectors

Principal Activities:

The principal activity of DVSM during the financial period was the provision of direct support and services to women and children living with or escaping domestic and family violence.

Performance measures:

DVSM measures its performance against the key performance indicators of financial performance to budget and service outcomes for clients.

Other matters:

Domestic Violence NSW Service Management was incorporated on 20 August 2013 after a demerger to split the peak body (Domestic Violence NSW) from the service delivery arm (Domestic Violence NSW Service Management). This split has allowed DVSM to focus on its activity as a provider of direct support and services.

DOMESTIC VIOLENCE NSW SERVICE MANAGEMENT LTD

ABN: 26 165 400 635

On 13 June 2014 Families and Community Services ("FACS"), a department of the NSW State Government, announced the outcomes of the tenders for the provision of homelessness services in NSW under the Going Home Stay Home (GSHS) reforms. Whilst DVSM was successful in several tenders, the organisation also lost a number of existing contracts. DVSM has obtained funding until 31 October in relation to the unsuccessful tenders, with those services being transferred to the new providers effective 1 October 2014. DVSM is expecting to incur approximately \$682,000 in redundancy costs relating to the closure of those services. These costs have not been provided for in the financial statements at 30 June 2014.

Auditor's Independence Declaration

The lead auditor's independence declaration for the period ending 30 June 2014 has been received and can be found on page 4 of the Financial Report.

Signed in accordance with a resolution of the Directors of the company



Victoria Hartley
Director

Dated in Sydney this 18th day of September 2014

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INDEPENDENT AUDITOR'S REPORT TO THE RESPONSIBLE ENTITIES' OF THE DOMESTIC VIOLENCE NSW SERVICE MANAGEMENT LTD

Report on the Financial Report

We have audited the accompanying financial report of the Domestic Violence NSW Service Management Ltd ('the company'), which comprises the statement of financial position as at 30 June 2014, the statement of comprehensive income, statement of changes in member's fund and statement of cash flows for the period 20 August 2013 to 30 June 2014, a summary of significant accounting policies, other explanatory information and the responsible entities' declaration.

Responsible Entities' Responsibility for the Financial Report

The responsible entities of the company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards – Reduced Disclosure Requirements (including Australian Accounting Interpretations), and the financial reporting requirements of the *Australian Charities and Not-for-profits Commission Act 2012*. The responsible entities' responsibility also includes establishing and maintaining internal controls relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. These Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the company's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entities internal controls. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the management, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Moore Stephens Sydney ABN 90 773 984 843. An independent member of Moore Stephens International Limited – members in principal cities throughout the world. The Sydney Moore Stephens firm is not a partner or agent of any other Moore Stephens firm.

MOORE STEPHENS

Independence

In conducting our audit, we have complied with the independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.

Opinion

In our opinion the financial report of Domestic Violence NSW Service Management Ltd is in accordance with the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- a) giving a true and fair view of the company's financial position as at 30 June 2014 and of its performance for the period ended on that date; and
- b) complying with Australian Accounting Standards – Reduced Disclosure Requirements (including Australian Accounting Interpretations), and the financial reporting requirements of the *Australian Charities and Not-for-profits Regulation 2013*.

We also report that the financial statements and associated records of the company have been properly kept during the year in accordance with the *Charitable Fundraising Act 1991*.



Moore Stephens Sydney
Chartered Accountants



Melissa Alexander
Partner

Dated in Sydney this 18th day of September 2014

2013/2014 ANNUAL REPORT
Domestic Violence NSW Service Management

DOMESTIC VIOLENCE NSW SERVICE MANAGEMENT LTD

ABN: 26 165 400 635

STATEMENT OF COMPREHENSIVE INCOME
FOR THE PERIOD 20 AUGUST 2013 TO 30 JUNE 2014

	Note	2014 \$
Revenue	2	5,674,343
Employee benefits expense		(3,652,978)
Depreciation expense		(1,156,110)
Professional fees		(295,159)
Client expenses		(406,292)
Project expenses		(78,081)
Rent and occupancy expenses		(271,662)
Conference and meeting expenses		(13,270)
Motor vehicle expenses		(107,066)
Travel expenses		(29,963)
Computer and telecommunication expenses		(131,682)
Other expenses		(269,670)
Deficit before income tax	3	<u>(737,590)</u>
Income tax expense		-
Deficit after income tax expense for the period attributable to the Company		<u>(737,590)</u>
Other comprehensive income after income tax		-
Total comprehensive income attributable to members of the Company		<u><u>(737,590)</u></u>

The accompanying notes form part of these financial statements.

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DOMESTIC VIOLENCE NSW SERVICE MANAGEMENT LTD

ABN: 26 165 400 635

**STATEMENT OF FINANCIAL POSITION
AS AT 30 JUNE 2014**

	Note	2014 \$
Current assets		
Cash and cash equivalents	4	2,211,051
Trade and other receivables	5	16,569
Other current assets	6	119,674
Plant and equipment	7	98,655
Total current assets		<u>2,445,949</u>
Total assets		<u>2,445,949</u>
Current liabilities		
Trade and other payables	8	456,028
Employee benefits	9	561,691
Other current liabilities	10	377,496
Total current liabilities		<u>1,395,215</u>
Non-current liabilities		
Employee benefits	9	-
Total non-current liabilities		<u>-</u>
Total liabilities		<u>1,395,215</u>
Net assets		<u>1,050,734</u>
Members' funds		
Retained surplus		<u>1,050,734</u>
Total members' funds		<u>1,050,734</u>

The accompanying notes form part of these financial statements.

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DOMESTIC VIOLENCE NSW SERVICE MANAGEMENT LTD

ABN: 26 165 400 635

**STATEMENT OF CHANGES IN MEMBERS' FUNDS
FOR THE PERIOD 20 AUGUST 2013 TO 30 JUNE 2014**

Balance as at 20 August 2013	-
Surplus transferred on split of services from DV NSW Inc on 20 August 2013	1,788,324
Deficit attributable to members	<u>(737,590)</u>
Balance as at 30 June 2014	<u>1,050,734</u>

DOMESTIC VIOLENCE NSW SERVICE MANAGEMENT LTD

ABN: 26 165 400 635

STATEMENT OF CASH FLOWS
FOR THE PERIOD 20 AUGUST 2013 TO 30 JUNE 2014

	Note	2014 \$
Cash flows from operating activities		
Receipts from customers (inclusive of GST)		163,265
Payments to suppliers and employees (inclusive of GST)		(5,451,328)
Grants received		6,080,555
Donations received		58,687
Interest received		<u>25,237</u>
Net cash provided by operating activities		<u>876,416</u>
Cash flow from investing activities		
Proceeds from sale of plant and equipment		-
Payments for plant and equipment		<u>(59,370)</u>
Net cash used in investing activities		<u>(59,370)</u>
Net increase in cash and cash equivalents		817,046
Cash transferred on the split of services from DV NSW Inc		<u>1,394,005</u>
Cash and cash equivalents at the end of the financial period	4	<u>2,211,051</u>

The accompanying notes form part of these financial statements.

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DOMESTIC VIOLENCE NSW SERVICE MANAGEMENT LTD

ABN: 26 165 400 635

NOTES TO THE FINANCIAL STATEMENTS
FOR THE PERIOD 20 AUGUST 2013 TO 30 JUNE 2014

NOTE 1: STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES

The principal accounting policies adopted in the preparation of the financial statements are set out below.

The financial statements cover the period from the date of incorporation being 20 August 2013 to 30 June 2014. Consequently there are no comparatives shown in the financial statements.

New, revised or amending Accounting Standards and Interpretations adopted

The Company has adopted all of the new, revised or amending Accounting Standards and Interpretations issued by the Australian Accounting Standards Board ('AASB') that are mandatory for the current reporting period.

Any significant impact on the accounting policies of the company from the adoption of these Accounting Standards and Interpretations are disclosed below. The adoption of these Accounting Standards and Interpretations did not have any significant impact on the financial performance or position of the Company.

Basis of Preparation

The financial statements are general purpose financial statements that have been prepared in accordance with Australian Accounting Standards – Reduced Disclosure Requirements of the Australian Accounting Standards Board and the financial reporting requirements of *Australian Charities and Not-for-Profits Commission Act 2012*, and the *Charitable Fundraising Act 1991*. The Company is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards.

Historical cost convention

The financial statements, except for the cash flow information, have been prepared on an accruals basis and are based on historical costs, modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities. The amounts presented in the financial statements have been rounded to the nearest dollar.

The financial statements were authorised for issue on 18 September 2014 by the directors.

Income Tax

No provision for income tax has been raised as the entity is exempt from income tax under Div 50 of the Income Tax Assessment Act 1997.

Revenue Recognition

Revenue is recognised when it is probable that the economic benefit will flow to the Organisation and the revenue can be reliably measured. Revenue is measured at the fair value of the consideration received or receivable.

Grant revenue is recognised in the Statement of Comprehensive Income when it is controlled. When there are conditions attached to grants, revenue relating to the use of those grants for specific purposes is recognised in the Statement of Financial Position as a liability until such conditions are met or services provided.

Membership fee revenue is recognised upon receipt when no significant uncertainty as to its collectability exists.

DOMESTIC VIOLENCE NSW SERVICE MANAGEMENT LTD

ABN: 26 165 400 635

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE PERIOD 20 AUGUST 2013 TO 30 JUNE 2014**

NOTE1: STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES (Continued)

Revenue Recognition(continued)

Donations and bequests are recognised as revenue when received unless they are designated for a specific purpose, where they are carried forward as unearned income in the Statement of Financial Position.

Interest revenue is recognised on a proportional basis taking into account the interest rates applicable to the financial assets.

Other revenue is recognised when the right to receive the revenue has been established.

Cash and Cash Equivalents

Cash and cash equivalents includes cash on hand, deposits held at call with financial institutions, other short-term, highly liquid investments with original maturities of three months or less that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value.

Trade and Other Receivables

Trade and other receivables are recognised at amortised cost, less any provision for impairment.

Plant and Equipment

Plant and equipment is stated at historical cost less accumulated depreciation and impairment. Historical cost includes expenditure that is directly attributable to the acquisition of the items.

Depreciation

The depreciable amount of all fixed assets including capitalised leased assets, are depreciated using the straight line method, at rates based on their estimated useful lives to the company commencing from the time the asset is held ready for use. Leasehold improvements are amortised over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

The depreciation rates and methods used for each class of financial assets are as follows:

Class of fixed asset	Depreciation rates
Office equipment	10%-33%
Furniture and fittings	10%-30%
Motor vehicles	20%-25%
Property improvements	5%-25%

The residual values and useful lives are reviewed and adjusted, if appropriate, at each balance date.

An item of plant and equipment is derecognised upon disposal or when there is no future economic benefit to the company. Gains and losses between the carrying amount and the disposal proceeds are taken to profit or loss.

Impairment of Non-Financial Assets

Non-financial assets are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount.

Recoverable amount is the higher of an asset's fair value less costs to sell and value-in-use. The value-in-use is the present value of the estimated future cash flows relating to the asset using a pre-tax discount rate specific to the asset or cash-generating unit to which the asset belongs. Assets that do not have independent cash flows are grouped together to form a cash-generating unit.

DOMESTIC VIOLENCE NSW SERVICE MANAGEMENT LTD

ABN: 26 165 400 635

NOTES TO THE FINANCIAL STATEMENTS
FOR THE PERIOD 20 AUGUST 2013 TO 30 JUNE 2014

NOTE1: STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES (Continued)

Leases

Lease payments for operating leases, where substantially all the risks and benefits remain with the lessor, are charged as expenses in the periods in which they are incurred.

Trade and Other Payables

These amounts represent liabilities for goods and services provided to the incorporated company prior to the end of the financial period and which are unpaid. Due to their short-term nature they are measured at amortised cost and are not discounted. The amounts are unsecured and are usually paid within 30 days of recognition.

Employee Benefits

Provision is made for the company's liability for employee benefits arising from services rendered by employees to balance date. Employee benefits that are expected to be settled within one year have been measured at the amounts expected to be paid when the liability is settled, plus related on-costs. Employee benefits payable later than one year have been measured at the present value of the estimated future cash outflows to be made for those

Contributions are made by the company to employee superannuation funds and are charged as expense when incurred.

Provisions

Provisions are recognised when the entity has a legal or constructive obligation as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured. Provisions recognised represent the best estimate of the amounts required to settle the obligation at the end of the reporting period.

Goods and Services Tax

Revenues, expenses and assets are recognised net of the amount of the goods and services tax ("GST"), except where the amount of GST incurred is not recoverable from the Australian Taxation Office ("ATO"). In these circumstances the GST is recognised as part of the cost of acquisition of the asset or as part of an item of expense.

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the tax authority is included in other receivables or other payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to the tax authority, are presented as operating cash flows.

Critical Accounting Estimates and Judgments

The directors evaluate estimates and judgments incorporated into the financial report based on historical knowledge and best available current information. Estimates assume a reasonable expectation of future events and are based on current trends and economic data, obtained both externally and within the Organisation.

Key Estimates – Useful lives of assets

The company determines the estimated useful lives and related depreciation and amortisation charges for its property, plant and equipment and finite life intangible assets. The useful lives could change significantly as a result of technical innovations or some other event. The depreciation and amortisation charge will increase where the useful lives are less than previously estimated lives, or technically obsolete or non-strategic assets that have been abandoned or sold will be written off or written down.

Key Estimates – Impairment

The directors assess impairment on each reporting date by evaluating conditions specific to the company that may lead to impairment of assets. Where an impairment trigger exists, the recoverable amount of the asset is determined. Value-in-use calculations performed in assessing recoverable amounts incorporate a number of key

DOMESTIC VIOLENCE NSW SERVICE MANAGEMENT LTD

ABN: 26 165 400 635

NOTES TO THE FINANCIAL STATEMENTS
FOR THE PERIOD 20 AUGUST 2013 TO 30 JUNE 2014

NOTE1: STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES (Continued)

Critical Accounting Estimates and Judgments (continued)

Key Estimates – Impairment (continued)

On 13 June 2014 Families and Community Services ("FACS"), a department of the NSW State Government, announced the outcomes of the tenders for the provision of homelessness services in NSW under the Going Home Stay Home (GSH) reforms. DVSM lost a number of existing contracts, and as a consequence has written down the assets relating to those services, with the residual value for those assets at 30 June 2014 being the remaining depreciation until closure of those services.

Financial Instruments

Initial recognition and measurement

Financial assets and financial liabilities are recognised when the entity becomes a party to the contractual provisions to the instrument. For financial assets, this is equivalent to the date that the company commits itself to either purchase or sell the asset (ie trade date accounting is adopted). Financial instruments are initially measured at fair value plus transactions costs, except where the instrument is classified "at fair value through profit or loss" in which case transaction costs are recognised immediately as expenses in profit or loss.

Classification and subsequent measurement

Financial instruments are subsequently measured at fair value, amortised cost using the effective interest method, or cost. Where available, quoted prices in an active market are used to determine fair value. In other circumstances, valuation techniques are adopted.

(i) Loans and receivables

Loans and receivables are non-derivative financial instruments with fixed or determinable payments that are not quoted in an active market and are subsequently measured at amortised cost. Gains or losses are recognised in profit or loss through the amortisation process and when the financial asset is derecognised.

(ii) Financial Liabilities

Non-derivative financial liabilities other than financial guarantees are subsequently measured at amortised cost. Gains or losses are recognised in profit or loss or through the amortisation process and when the financial liability is derecognised.

Impairment

At the end of each reporting period, the company assesses whether there is objective evidence that a financial asset has been impaired. A financial asset (or a group of financial assets) is deemed to be impaired if, and only if, there is objective evidence of impairment as a result of one or more events (a "loss event") having occurred, which has an impact on the estimated future cash flows of the financial asset(s).

In the case of financial assets carried at amortised cost, loss events may include: indications that the debtors or a group of debtors are experiencing significant financial difficulty, default or delinquency in interest or principal payments; indications that they will enter bankruptcy or other financial reorganisation; and changes in arrears or

For financial assets carried at amortised cost (including loans and receivables), a separate allowance account is used to reduce the carrying amount of financial assets impaired by credit losses. After having taken all possible measures of recovery, if management establishes that the carrying amount cannot be recovered by any means, at that point the written-off amounts are charged to the allowance account or the carrying amount of impaired financial assets is reduced directly if no impairment amount was previously recognised in the allowance account.

When the terms of financial assets that would otherwise have been past due or impaired have been renegotiated, the company recognises the impairment for such financial assets by taking into account the original terms as if the terms have not been renegotiated so that the loss events that have occurred are duly considered.

DOMESTIC VIOLENCE NSW SERVICE MANAGEMENT LTD

ABN: 26 165 400 635

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE PERIOD 20 AUGUST 2013 TO 30 JUNE 2014**

NOTE1: STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES (Continued)

Financial Instruments (continued)

Derecognition

Financial assets are derecognised when the contractual rights to receipt of cash flows expire or the asset is transferred to another party whereby the entity no longer has any significant continuing involvement in the risks and benefits associated with the asset. Financial liabilities are derecognised when the related obligations are discharged or cancelled, or have expired. The difference between the carrying amount of the financial liability, which is extinguished or transferred to another party, and the fair value of consideration paid, including the transfer of non-cash assets or liabilities assumed, is recognised in profit or loss.

NOTE 2: REVENUE

20 August 2013 to 30 June 2014

	\$
(a) Operating activities	
Grants received	5,437,245
Donations	58,688
Resident fees	76,199
Membership fees	1,231
Other revenue	<u>75,743</u>
	5,649,106
(b) Non-operating activities	
Interest income	25,237
Total Revenue	<u><u>5,674,343</u></u>

NOTE 3: DEFICIT BEFORE INCOME TAX

Deficit before income tax has been determined after :

(a) Expenses

Superannuation expense

Defined contribution superannuation expense	<u>263,699</u>
---------------------------------------------	----------------

NOTE 4: CASH AND CASH EQUIVALENTS

30 June 2014

	\$
(a) Current	
Cash on hand	17,652
Cash at bank	<u>2,193,399</u>
	<u><u>2,211,051</u></u>

NOTE 5: TRADE AND OTHER RECEIVABLES

(a) Current

Trade receivables	6,333
Other receivables	<u>10,236</u>
	<u><u>16,569</u></u>

(b) Terms and Conditions

Receivables are non-interest bearing and unsecured.

NOTE 6: OTHER CURRENT ASSETS

Prepayments	<u><u>119,674</u></u>
-------------	-----------------------

DOMESTIC VIOLENCE NSW SERVICE MANAGEMENT LTD

ABN: 26 165 400 635

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE PERIOD 20 AUGUST 2013 TO 30 JUNE 2014**

NOTE 7: PLANT AND EQUIPMENT	30 June 2014
	\$
Office equipment - at cost	521,044
Less: accumulated depreciation	<u>(500,595)</u>
	<u>20,449</u>
Furniture and fittings - at cost	488,815
Less: accumulated depreciation	<u>(474,996)</u>
	<u>13,819</u>
Motor vehicles - at cost	942,400
Less: accumulated depreciation	<u>(893,610)</u>
	<u>48,790</u>
Property improvements - at cost	720,774
Less: accumulated depreciation	<u>(705,177)</u>
	<u>15,597</u>
Total Plant and Equipment	<u><u>98,655</u></u>

Movement in Carrying Amounts

Movement in the carrying amounts for each class of plant and equipment between the beginning and the end of the current financial period:

	Office equipment \$	Furniture and fittings \$	Motor vehicles \$	Property improvements \$	Total \$
2014					
Balance at 20 August 2013	-	-	-	-	-
Assets transferred on split of services from DV NSW Inc on 20 August 2013	159,497	120,640	625,956	289,302	1,195,395
Additions	1,240	18,280	-	39,850	59,370
Depreciation expense	<u>(140,288)</u>	<u>(125,101)</u>	<u>(577,166)</u>	<u>(313,555)</u>	<u>(1,156,110)</u>
Carrying amount at 30 June 2014	<u><u>20,449</u></u>	<u><u>13,819</u></u>	<u><u>48,790</u></u>	<u><u>15,597</u></u>	<u><u>98,655</u></u>

The depreciation expense for the period ending 30 June 2014 includes \$805,535 of accelerated depreciation as a result of the announcement by FACS on 13 June 2014 to no longer fund some services operated by DVSM.

NOTE 8: TRADE AND OTHER PAYABLES	30 June 2014
	\$
(a) Current	
Trade payables	54,951
Accrued expenses	166,432
GST payable	79,837
Other payables	<u>154,808</u>
	<u><u>456,028</u></u>

(b) Term and conditions

All other payables are non-interest bearing and unsecured.

DOMESTIC VIOLENCE NSW SERVICE MANAGEMENT LTD

ABN: 26 165 400 635

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE PERIOD 20 AUGUST 2013 TO 30 JUNE 2014**

NOTE 9: EMPLOYEE BENEFITS	30 June 2014
	\$
Current	
Employee benefits - annual leave	306,261
Employee benefits - long service leave	255,430
	<u>561,691</u>

Analysis of total provisions:	
Balance transfer from the split with DV NSW Inc	605,345
Movements in the provisions during the period	(43,654)
	<u>561,691</u>

NOTE 10: OTHER LIABILITIES

Redundancy accrual	142,720
Grants in advance	234,776
	<u>377,496</u>

NOTE 11: LEASE COMMITMENTS

Operating lease commitments

Non-cancellable operating leases contracted for but not capitalised in the financial period

Payable	
- within one year	16,708
- after one year and within five years	-
	<u>16,708</u>

General description of leasing arrangement

Operating leases consist primarily of office premises rent. All leases are non-cancellable leases, with rent payable monthly in advance.

NOTE 12: RELATED PARTY TRANSACTIONS

The aggregate compensation made to key management personnel of the company is set out below:

Aggregate compensation	<u>36,946</u>
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Key Management is the General Manager and the Directors.

Other transactions with the Organisation

All transactions with directors and director related entities were contracted on the same commercial terms and conditions offered to other parties.

NOTE 13: INFORMATION TO BE FURNISHED UNDER CHARITABLE FUNDRAISING ACT 1991

The company is authorised to fundraise under the *Charitable Fundraising Act 1991*. No fundraising appeals were conducted during the period and as such the company did not utilise this authority in order to meet its charitable fundraising purposes.

NOTE 14: CONTINGENT LIABILITIES

The company is not aware of any contingent liability at the end of the financial year.

DOMESTIC VIOLENCE NSW SERVICE MANAGEMENT LTD

ABN: 26 165 400 635

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE PERIOD 20 AUGUST 2013 TO 30 JUNE 2014**

NOTE 15: EVENTS AFTER THE REPORTING DATE

Other than the following, the directors are not aware of any significant events since the end of the reporting date.

On 13 June 2014 Families and Community Services ("FACS"), a department of the NSW State Government, announced the outcome of the tenders for the provision of homelessness services in NSW under the Going Home Stay Home (GHSH) reforms. Whilst DVSM was successful in several tenders, the organisation also lost a number of existing contracts. DVSM has obtained funding until 31 October in relation to the unsuccessful tenders, with those services being transferred to the new providers effective 1 October 2014. DVSM is expecting to incur approximately \$682,000 in redundancy costs relating to the closure of those services. These costs have not been provided for in the financial statements at 30 June 2014.

NOTE 16: FINANCIAL RISK MANAGEMENT

The company's financial instruments consist mainly of deposits with banks, and accounts receivable and payable.

The carrying amount for each category of financial instruments, measured in accordance with AASB 139 as detailed in the accounting policies to these financial statements, are as follows:

	Note	30 June 2014
		\$
Financial assets		
Cash and cash equivalents	4	2,211,051
Trade and other receivables	5	<u>16,569</u>
Total financial assets		<u><u>2,227,621</u></u>
Financial liabilities at amortised cost		
Trade and other payables	8	<u>456,028</u>
Total financial liabilities		<u><u>456,028</u></u>

DOMESTIC VIOLENCE NSW SERVICE MANAGEMENT LTD

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RESPONSIBLE ENTITIES' DECLARATION

The Responsible Entities of Domestic Violence NSW Service Management Ltd declare that:

1. The financial statements and notes as set out on pages 5 to 16 :
 - a. are in accordance with the *Australian Charities and Not-for-Profit Commission Act 2012*;
 - b. give a true and fair view of the financial position of the Company as at 30 June 2014 and of the performance for the financial ended on that date; and
 - c. comply with Australian Accounting Standards Reduced Disclosure Requirements (including Australian Accounting Standards Interpretations) of the Australian Accounting Standards Board.
2. In the Responsible Entities' opinion:
 - a. the provisions of the *Charitable Fundraising Act 1991* , the regulations under that Act and the conditions attached to the authority have been complied with; and
 - b. there are reasonable grounds to believe that the Company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Responsible Entities.



Victoria Hartley
Responsible Entity

Dated in Sydney this 18 day of September 2014

For a copy of the full Financial Report or additional copies of this report, please contact us:

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